

"More civil organizations produce better business results and better outcomes."







BETTER WORKPLACES BETTER W©RLD™

CIVILIY INDEX

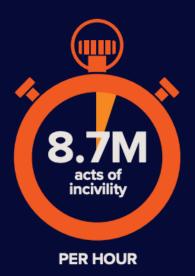
Q3 2025

INCIVILITY REMAINS A COMMON OCCURRENCE

U.S. workers are experiencing more daily acts of incivility









THE REAL COST OF INCIVILITY

Incivility carries a hefty price tag for businesses

\$2,142,325,432

THE COLLECTIVE DAILY LOSS FROM REDUCED PRODUCTIVITY & ABSENTEEISM



TOP 5 CONTRIBUTORS TO WORKPLACE INCIVILITY











6 IN 10 U.S. WORKERS BELIEVE OUR SOCIETY IS UNCIVIL Visit SHRM.ORG/CIVILITY For more insights

Source: SHRM Q3 2025 Civility Index, August 2025



- √ Civility Scorecard
- √ 2025 Q3 Civility Index
- ✓ Political ConversationsPlaybook
- √ Cards Against Incivility
- ✓ 5 Steps for Encouraging CivilConversations at Work
- √ Workplace Civility Handbook



Visit
SHRM.ORG/CIVILITY
for more insights



2025 EMPLOYEE BENEFITS SURVEY





Reports over **220 unique individual benefits**highlighting emerging perks employers can use to differentiate their benefits packages:

- √ New leave policy types
- ✓ New SECURE Act 2.0 provisions
- ✓ Modern health benefits such as GLP-1 drug coverage
- ✓ Access to artificial intelligence tools